CIVILIAN SURVIVAL HANDBOOK · UK FIELD GUIDE

If the Water Is Coming In

A UK storm and flood plan you can fill in: official warning levels, what to do in a terrace or a ground-floor flat, a flood kit, and what official advice says after the water has gone. England’s Environment Agency warnings are set out in full and dated. If you live in Scotland, Wales or Northern Ireland, use your nation’s official service as well.

STORM AND FLOOD PLAN · SITUATION GUIDE · £4.99
PREPARED, NOT PANICKED. · IN AN EMERGENCY CALL 999
EMPORIFY GLOBAL LTD · CIVILIAN SURVIVAL HANDBOOK

01 · DO THIS FIRST

If flooding is expected, or already here

IF YOU GET A FLOOD WARNING — OFFICIAL STEPS (ENGLAND, GOV.UK, 19 NOVEMBER 2026)

If your area has a flood warning, flooding is expected. To stay safe:

- move your family, pets and important items to safety, for example upstairs or to higher ground
- use flood protection products if you have them, for example flood barriers or air brick covers
- turn off your gas, electricity and water supplies if it's safe to do so — do not touch an electrical switch if you're standing in water
- do not drive through flood water — only move your vehicle to higher ground if it's safe to do so
- follow advice from your local council or the emergency services — you may be asked to evacuate

IF YOU GET A SEVERE FLOOD WARNING

A severe flood warning means there is a danger to life. Official steps:

- call 999 if you or someone else is in immediate danger
- leave the area if the emergency services tell you to evacuate
- do not walk, cycle or drive through flood water
- do not put yourself at risk to move vehicles or belongings

Floodline (24 hours): 0345 988 1188. Textphone: 0345 602 6340. Call 999 if you or someone else is in immediate danger. (GOV.UK, What to do before or during a flood, 19 November 2026.)

02 · BEFORE YOU NEED IT

Check the risk, and sign up

Flooding can happen even if you don’t live or work near a river or the sea. (Environment Agency guidance, 19 November 2026.)

Official starting points on GOV.UK and Flood Action, read 19 November 2026:

- Check your long-term flood risk from rivers, the sea, surface water, reservoirs and groundwater (where data is available).
- Check for flooding in the next 5 days.
- Get free Environment Agency flood warnings by text, phone or email if your home or organisation in England is at risk. You need an email address and a way to contact you at any time of day or night.
- You cannot get those flood warnings for surface water flooding (sometimes known as ‘flash flooding’). (gov.uk/get-flood-warnings, 19 November 2026.) For heavy rain and surface water, also use Met Office weather warnings and the official “check for flooding” service, and follow any Emergency Alert.
- If you live in Scotland, Wales or Northern Ireland, official GOV.UK pages point you to flood warnings and flood-risk information for those nations. Use those live pages. Do not assume an England-only warning will cover you.

The official hub that gathers these links is floodaction.campaign.gov.uk (read 19 November 2026). You can also sign up, update or cancel by calling Floodline.

If you have a disability or need extra help, official prepare-for-flooding guidance (19 November 2026) is: ask your local council if you can get extra help during a flood; Citizens Advice can help make sure you’ll get support if your energy supply is affected; ask Floodline to send flood warnings to a friend or relative on your behalf.

WE HAVE CHECKED OUR LONG-TERM FLOOD RISK (DATE, AND WHAT THE OFFICIAL SERVICE SAID, IN OUR OWN WORDS)

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WE HAVE SIGNED UP FOR FLOOD WARNINGS / THE EQUIVALENT SERVICE IN OUR NATION. WARNINGS ALSO GO TO (FRIEND OR RELATIVE, IF WE ASKED FLOODLINE)

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